

## Our Service

ConnectCare3 is a personal, confidential service designed to assist clients experiencing any illness, disease or medical condition

- Provides personalized healthcare navigation and advocacy
- Offers face-to-face patient interaction with our Nurse Navigators
- Attend physician and hospital appointments with patients
- Identifies options for patients, including Centers of Excellence, expert physicians and specialized treatments for the most informed decisions
- Assists with any medical or behavioral health condition, not just critical ones
- Helps patients understand their diagnosis and treatments
- Free to employee and covered dependents, usage is voluntary

## **ConnectCare3 Helps Patients:**

- Make the right decisions the first time
- Avoid costs and confusion of additional exams
- Eliminate unnecessary treatments
- Obtain a second opinion
- Ask doctors pertinent questions
- Understand and follow doctor's instructions
- Manage complex care among multiple physicians
- Locate highly-rated physicians for a particular illness.
- Research treatments, treatment centers and explore all available options.
- Utilize appropriate social services, including hospice
- Develop a personalized wellness program

## **ConnectCare3 Knows:**

- What questions to ask your doctor BEFORE scheduling treatment/surgery
- What surgical procedures are now being done by a minimally invasive technique and how YOU can benefit from these types of procedures
- What pertinent health information is crucial to share with your doctor
- What diagnostic tests should be performed based on your family history
- How/where to locate information that rates your doctor and your hospital
- How to find out how many surgical procedures your surgeon has done and his/her success rate
- How to reach other patients who had similar surgeries BEFORE you decide
- How to locate social services that can assist your family, such as support groups, transportation assistance, in home assistance, meal delivery
- How to access credible health information on the internet
- How to access information about your insurance plan to assist you in understanding your coverage
- The benefits of participating in clinical trials

Call Connectcare3 at 877-223-2350 to speak to a Patient Advocate who will gather your pertinent health related information. Our Nurse Navigators will help you and your family develop an appropriate healthcare strategy with options.