

**Name:**  
**Title:**  
**Department:**  
**Contact:**  
**Title:**  
**Department:**  
**Local Government:**  
**Address:**  
**City/State/Zip:**  
**Phone:**  
**E-mail:**

**Registration forms and cancelations must be received two days prior to the class. Registrants who fail to cancel will be billed an administration fee.**

**Please complete online registrations at: [lgit.org/registration](http://lgit.org/registration) or If you have any questions, please contact Larry Bohlen, Director, Field Services at 800.673.8231 or [lbohlen@lgit.org](mailto:lbohlen@lgit.org).**



#### **Mission Statement**

*The Local Government Insurance Trust will provide coverage and risk management services at stable and competitive rates through an organization that is owned and managed by its local government members*

## **Local Government Insurance Trust**

**Presents**

### **Law Enforcement De-Escalation & Crisis Management Training**



**Local Government Insurance Trust  
7225 Parkway Drive  
Hanover, MD 21076**

**Thursday, May 17, 2018 - LGIT**

**8:00 a.m.— 4:00 p.m.**

**Lunch will be provided.**

## About the Program:

The seminar offers a series of training sessions on how to de-escalate heightened situations and utilize conflict resolution techniques.

## Fact:

While use of force incidents by police are hard to track due to the ambiguity of its definition; in 2016, 57,180 officers were victims of line-of-duty assaults not to include line of duty deaths – this is a 14 percent rise from the 50,212 officers that were victims of line-of-duty assaults in 2015. Statistical information for 2017 was not available at the time of this writing.

## Who Should Attend?

This seminar is intended to increase Officer / Deputy safety when dealing with confrontational citizens on the street. This training will benefit any law enforcement official who performs a patrol, investigative and/or training function.

## Instructor:

Sergeant William “Billy” Gleason

- 30 years law enforcement experience
- 27 years as a Crisis Negotiator
- Conflict Management Team Leader
- Use of Force Expert
- De-escalation & Crisis Intervention Instr.
- Defensive Tactics Expert
- Active Shooter Instructor



## Agenda

8:00am – Sign-in

9:00am – Course Introduction

- Enhanced De-Escalation Techniques
- Improved Crisis Management Skills
- Identifying Mental Health Crisis

12:00pm Lunch (Provided)

- Force Avoidance Tactics
- Conflict Resolution
- Communication and Active Listening
- Test

## Driving Directions

Take 295 S. to Rt. 100 W. to exit 8 Coca Cola Drive. At the traffic light make a right. Proceed to the second traffic light and make a right onto Park Circle Drive. Stay in the left lane and follow Park Circle Drive. Bear left at the stop sign on Parkway Circle Drive and make an immediate right on Standard Drive. Take 1st right. End at: 7225 Parkway Drive, Hanover, MD 21076